

## UCOUNT REWARDS 12<sup>TH</sup> BIRTHDAY

### 2025 CUSTOMER COMPETITION

#### TERMS AND CONDITIONS (TERMS)

1.	Name of competition	UCount Rewards 12 <sup>th</sup> Birthday <b>Customer Competition (Competition)</b>
2.	Promoter of competition	The Standard Bank of South Africa Limited ( <b>Standard Bank/We/Us/Our</b> )
3.	Start date of Competition	16 <sup>th</sup> June 2025
4.	End date of Competition	15 <sup>th</sup> July 2025 ( <b>Competition Period</b> )
5.	What are the requirements to enter the Competition?	<p>To qualify for the Competition, you must:</p> <p>5.1 permanently reside in the Republic of South Africa;</p> <p>5.2 be 18 years old or older;</p> <p>5.3 be a cardholder of a Standard Bank credit, cheque, debit card and/or Evolve card (<b>Card</b>) which Card is in good standing at the commencement of this Competition Period, or have a transactional account with us; and</p> <p>5.4 be an existing member of Standard Bank's UCount Retail Rewards programme (<b>UCount Rewards</b>) whose account is in Good Standing (as defined in the UCount Rewards terms and conditions).</p>
6.	How to enter the Competition	<p>6.1 Spend R350 or more on your Card at our Rewards Retailers (<b>excluding spend at Astron Energy, Caltex service stations, Checkers, Checkers Foods, Checkers Hyper, Checkers Sixty60, Shoprite, Shoprite Hyper and Shoprite Sixty60 and all other Choose Your Own Rewards retailers</b>) and you could be 1 of 12 customers to win R12 000 in Rewards Points each.</p> <p>6.2 You get a double entry if you use your Credit or Evolve card.</p>

		6.3	Kindly view our current Rewards Retailers on the UCount Rewards website.
7.	How many times you can enter the Competition	7.1	Each time you spend R350 or more at our Rewards Retailers ( <b>excluding spend at Astron Energy, Caltex service stations, Checkers, Checkers Foods, Checkers Hyper, Checkers Sixty60, Shoprite, Shoprite Hyper and Shoprite Sixty60 and all other Choose Your Own Rewards retailers</b> ) on your qualifying Standard Bank Debit, Cheque, Credit Card or Evolve Card, you get one entry into the draw.
		7.2	You get a double entry if you use your Credit or Evolve card.
8.	What is the Prize	12 customers each stand a chance to WIN R12 000 in Rewards Points. (ie. 120 000 Rewards Points each.) <b>(Prize)</b>	
9.	Number of Prize winners	12	
10.	How Prize winner/s is/are selected?	Draw	
11.	Date that we will determine the Prize winner/s	29 <sup>th</sup> August 2025	
12.	Date that we will notify the prize winner/s	No later than 30 <sup>th</sup> September 2025	
13.	How we will contact the Prize winner	Winners will be notified via email and/or a call from the UCount Rewards Contact Centre.	
14.	How the Prize will be awarded to the Prize winner	The Prize will be allocated to the UCount Rewards account of the winning customers, by 30 <sup>th</sup> September 2025.	
15.	Other terms	N/A	

## GENERAL

Please pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.

- 15.1 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 15.2 These Terms are governed by the Consumer Protection Act 68 of 2008.
- 15.3 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 15.4 By entering the Competition, you are bound by these Terms and if applicable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.
- 15.5 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.
- 15.6 ***We reserve the right to amend these Terms.***
- 15.7 ***We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. By entering the Competition, you consent to us processing your personal information for this purpose. If you do not consent, please do not enter the Competition.***
- 15.8 ***We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:***
  - 15.8.1 ***a Prize winner's entry is not valid.***
  - 15.8.2 ***a Prize winner has breached these Terms or the terms of any product the Prize winner holds with us.***
  - 15.8.3 ***a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.***
  - 15.8.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***
  - 15.8.5 ***a Prize winner did not qualify to enter the Competition.***
- 15.9 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 15.10 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the

date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.

- 15.11 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item.
- 15.12 ***We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***
- 15.13 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***
- 15.14 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***
- 15.15 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***
- 15.16 The following people cannot participate in the Competition:
  - 15.16.1 directors, employees, agents or consultants of Standard Bank; or
  - 15.16.2 immediate family members of any of the persons specified in clause 15.16.1;
  - 15.16.3 suppliers of any goods or services under the Competition.